***Below are the chat messages from the June 4 meeting; several users had ideas to help with the RMAP files. It seems you may want to reach out to your firm’s contact at Mass Mutual for some additional suggestions.***

**Original Question from User 1:**

The Mass Mutual RMAP files have 2 transaction files to upload. One is for transactions that were effective during the plan year, the second is for receivables. When I upload the receivable, it errors out because the activity date is not within the plan year. Are any other TPAs having this issue?

**Response from User 2**

Have Mass Mutual switch to calendar year and manually add/subtract receivables. Another option is to import receivable, then download each transaction file, change the dates in Excel and upload back to overwrite the file.

**Response from User 1**

Mass Mutual will not switch to calendar year. The receivable file will not actually upload, it errors out, so there isn't a transaction file to download from FTW to change the dates.

**Response from User 2**

Our office had switched the files to calendar year with no receivable a few years ago (2013).  I'm sorry, not sure what other options you have.

**Response from User 1**

Were you working with Mass Mutual Reflex?

**Response from User 3**

I’m working with a Mass Mutual Reflex file and got the same errors for accruals on the 2nd RMAP file but it did still create transaction batches

**Response from User 4**

Hmm, I have not seen that happen. I got a huge list of errors but the system still generated the transaction batch like it should have.

**Response from User 2**

I do work with Reflex.  We worked with our account manager to get the files switched over.